POWERED BY Dialog Search 6 titles esults: select ' Display Checked Display All Titles on this page: NPL search of
Group I datase
CB 5/3/09 Search Report **Database Name Database Number** ABI/INFORM 15 PROMT (90-16 PRESENT) PROMT (1972-1989) 160 COMPUTER 275 DATABASE **FRADE&INDUSTRY** 148 Set Description 31 (invoice AND confirmation AND negative) 52 PY=((1970:2001)) S1 and S2 33 S3 and ((electronic or cyber or online or on(w)line or internet or virtual or web)(n2)(shop? Or retail? Or mall? ? Or catalog?) or e(w) 34 (shop or tail) or teleshop? Or videotext?(n2)shop? Or PC=7372640) 35 RD 36 SORT /ALL/pd,a 1 SOME JEWELRY SITES IN NEED OF POLISHING. - Feb 25 - 2000 - Word Count: 1539 - Gale Group **PROMT®** 2 Web-based E-catalog systems in B2B procurement - May 2000 - Word Count: 4187 - ABI/INFORM® **S** Exploring consumer evaluations of e-services: A portal site - 2001 - Word Count: 7698 - ABI/INFORM® 4 the TOP e-business and e-supply chain executives of 2000-2001. (various companies) - March - 2001 - Word Count: 11460 - Gale Group PROMT®

□ 5 Winning Back a Lost Customer.(tips on re-marketing a lost customer) - July - 2001 - Word Count: 13959 - Gale Group PROMT®

[ 6 Winning back a lost customer: Customer Winback: How to Recapture Lost Customers--And Keep Them Loys

- Jul 2001 - Word Count: 12770 - ABI/INFORM®

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Search esults:

5 titles

Naming: These results are incomplete because the search term is too broad. Please retry with a more specific or longer term.

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BUSINESS & INDUS	9	C T 1-lan		
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NEW PRODUCT ANNMNT	621			
NEWSLETTER DB	636	·		
PR NEWSWIRE	613			
PR NEWSWIRE	813			
SAN JOSE MERCURY	634			
GLOBAL REPORTER	20			
MAGAZINE DBASE	47			
BUSINESS DATELINE	635			
MKT&ADV REF SERV	570			
FT INFORMATION	476			
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33	S1 and S2			
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35	RD			
36	SORT /ALL/pd,a			
☐ 1 The procurem	ent of an automated libr	rary system with a model RFP. (request for proposal) - May 15 - 1994 -		

- Gale Group Magazine Database<sup>TM</sup>
- ☐ 2 INTEGRATED LIBRARY SYSTEM SOFTWARE FOR SMALLER LIBRARIES.(Software Review) (Evaluation) March 1999 Gale Group Magazine Database<sup>™</sup>
- ☐ 3 SOME JEWELRY SITES IN NEED OF POLISHING. Feb 25 2000 Gale Group Marketing & Advertising Reference Service®
- ☐ 4 Interlibrary Loan and Resource Sharing Products: An Overview of Current Features and Functionality. Nov 2000 Gale Group Magazine Database™

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Search esults:

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Search Report		1 (	
Database Name	Database Number	NPL search of	
DISSERTATION ABS	35	Abstracts database	
GLOBALBASE	583	HOSTracts database	
INSIDE CONFERENCES	65	CB 5/3/07	
NSPEC, 1898+	2	·	
NYT ABSŢRACTS	474	•	
ΓECTRENDS	256		
WSJ ABSTRACTS	475		
APPLIED SCI & FECH	99		
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## Help Tips for 'Zero Records' - How To Get More Records

- Don't over-specify: use only the search options you really need -- leave the others blank.
- Exclude "implied concepts": leave out words like 'research' or 'effects.'
- Use more wildcards to search different word endings: use COMPUTER? in place of COMPUTER.
- Check the format of your entry. Follow the Search Tips examples shown on the search page.
- Check for misspelled words.
- Check that you are <u>using parentheses</u> correctly when you combine words with AND, OR, NOT.

for more tips on searching, see the Help page.